



VILLA DUBROVNIK
DUBROVNIK

HOUSE RULES

Dear Guests,
in order to make your stay as pleasant as possible, please take into consideration the following information:

- Each guest is obliged to check in at the front desk and submit an identity card or passport, as well as credit card details as collateral. Your documents will be returned immediately after registration in our Guest Book.
- Only registered guests may use accommodation at Villa Dubrovnik.
- We strongly advise that you store all valuables, money, and documents in the safe located in the wardrobe in your room. The hotel will not be held responsible for any loss.
- According to Croatian law, smoking is not allowed in any interior public areas.
- Due to sanitary regulations, it is not allowed to bring in and consume or order food and drinks from external caterers in the rooms or other hotel areas.
- Should you detect any defects or faults in your room, or wish to report dissatisfaction with the service, please contact our Guest Services immediately.
- Please handle room equipment and furniture with care. Any intentional damage detected during your stay will be charged to your room bill.
- It is strictly forbidden to bring flammable or explosive materials and items of unpleasant odor to Villa Dubrovnik.

- Room inventory (pillows, blankets, towels, etc.) is intended for in-room use only during your stay at Villa Dubrovnik and is not to be taken outside the room.
- Washing, drying or ironing of clothes is not allowed in the room. Our Housekeeping will be pleased to assist you with any laundry requests.
 - Pets are allowed at Villa Dubrovnik, but please contact our Guest services for our pet policy.
- Prior to leaving the room, please check that bathroom water taps are switched off.
- Please close your room door when leaving the room. In case you lose or misplace your room card, please inform the reception immediately in order to be issued a replacement.
- Please be aware of other guests and try to minimize noise that could disturb others, particularly between 10 p.m. and 8.a.m.
- Guests wearing swimwear, sleepwear or slippers are not allowed in the restaurant and other hotel premises.
- Please sign the bills for all hotel services personally.
- The mini bar is supplied with a wide selection of beverages and spirits for your refreshment. We kindly ask that you inform our Guest Service agents of any consumption upon departure or if you would like to change the selection.
- Food and beverages are served in the room upon request, at prices listed in the Room Service Menu.

- Please contact the Guest Services for any information or suggestions you might need or have.
- On the last day of your stay, we kindly ask that you vacate the room by noon. If you wish to extend your stay after 12:00, please inform the Guest Services at least one day in advance. Villa Dubrovnik will charge an extra daily rate if not informed on time.

THANK YOU FOR YOUR CONSIDERATION, AND
WE WISH YOU THE PERFECT STAY IN VILLA
DUBROVNIK!



VILLA DUBROVNIK
DUBROVNIK



THE LEADING HOTELS
OF THE WORLD®